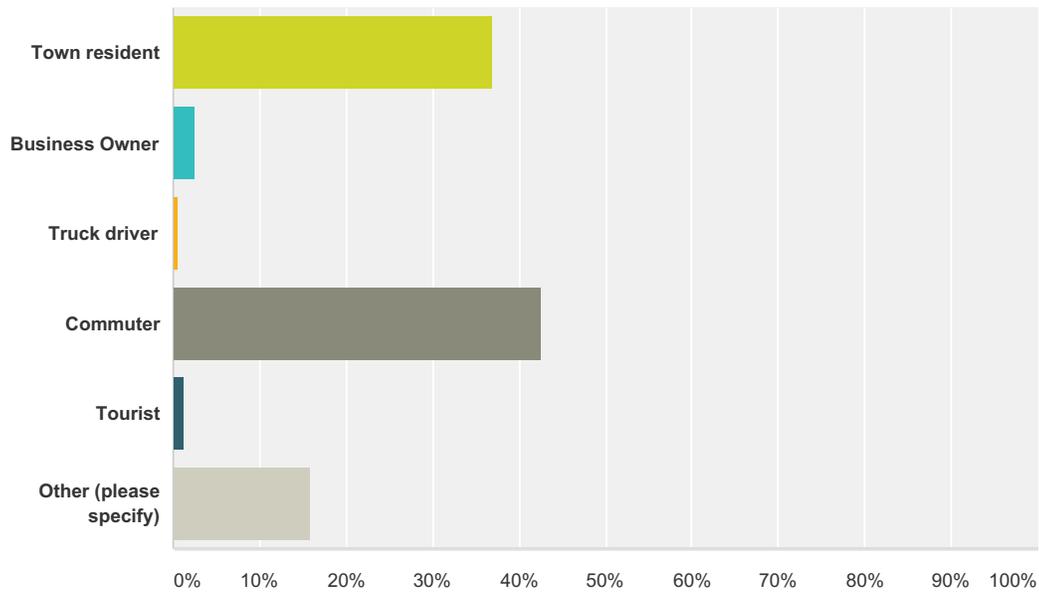


Q1 What is your primary connection to the I-91 Hartford Bridges Project?

Answered: 157 Skipped: 1



Answer Choices	Responses	Count
Town resident	36.94%	58
Business Owner	2.55%	4
Truck driver	0.64%	1
Commuter	42.68%	67
Tourist	1.27%	2
Other (please specify)	15.92%	25
Total		157

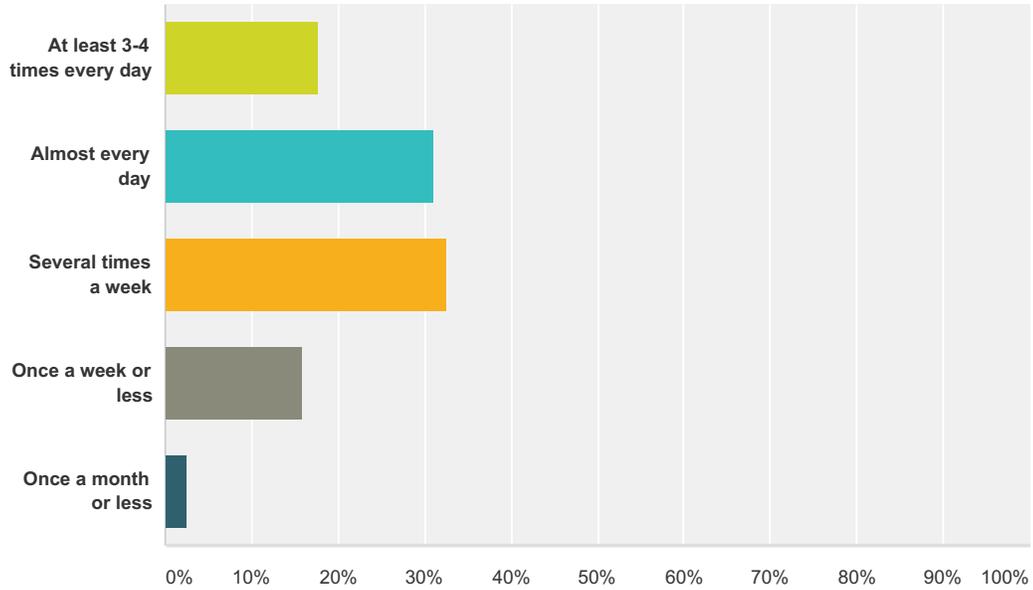
#	Other (please specify)	Date
1	Frequent shopper/errands doer/traveller	11/6/2015 9:11 AM
2	Hartland Town resident	11/6/2015 8:18 AM
3	Live south on Route 5	11/6/2015 8:17 AM
4	Business Manager	11/6/2015 6:14 AM
5	town employee	11/5/2015 2:26 PM
6	observer	11/5/2015 1:29 PM
7	Upper Valley resident	11/4/2015 8:41 AM
8	Regional Transportation Planner	11/2/2015 10:57 AM
9	Work at a I 91 Welcome Center	11/2/2015 10:17 AM
10	Used Rts 5 and 91 in my daily life	11/2/2015 8:21 AM
11	Occasional shopping in the WRJ-Hanover-lebanon "megaplex"	11/2/2015 8:01 AM

I-91 Hartford Bridges Project (over Route 5 in White River Junction)

12	area resident	11/1/2015 7:35 PM
13	Norwich residenet traveling to points south	11/1/2015 3:12 PM
14	Live ion another town but drive this route sometimes	11/1/2015 11:02 AM
15	Resident 15 miles north	11/1/2015 8:26 AM
16	Daughter & grandchildren live in Hartland	11/1/2015 8:12 AM
17	Vs hospital patient	11/1/2015 6:33 AM
18	resident of Hartland	10/31/2015 7:50 AM
19	Other	10/30/2015 9:23 PM
20	Interested party	10/30/2015 2:30 PM
21	Hartland resident who often drives in that direction	10/30/2015 9:43 AM
22	Next town over	10/30/2015 6:56 AM
23	visitor	10/29/2015 9:08 PM
24	Hartland resident	10/29/2015 5:57 PM
25	Resident and public official	10/29/2015 4:26 PM

Q2 How often do you usually travel though the project area (I-91, Exit 11 AND/OR Route 5)?

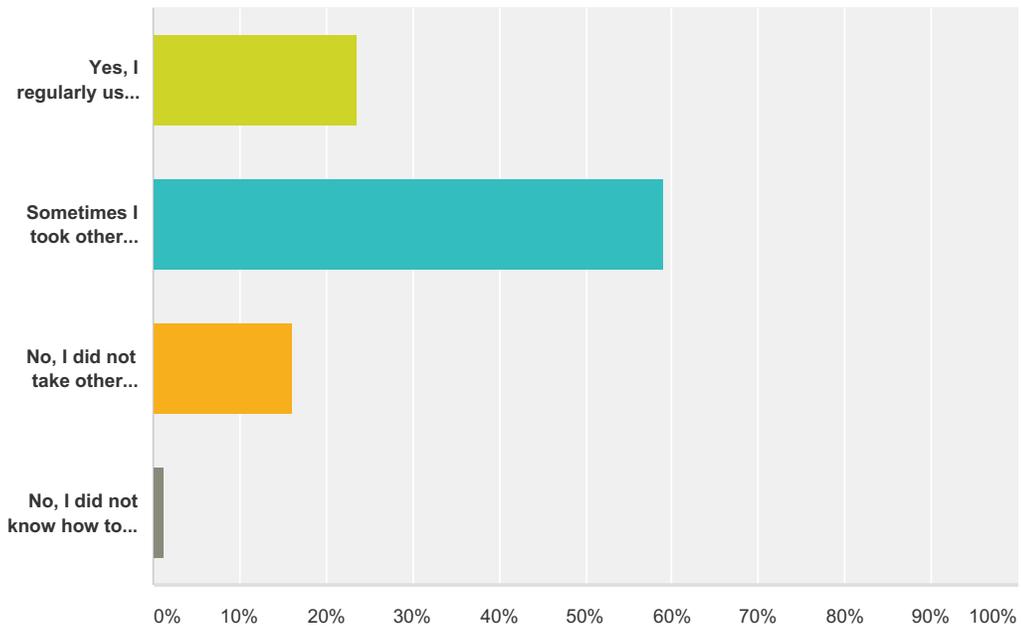
Answered: 157 Skipped: 1



Answer Choices	Responses
At least 3-4 times every day	17.83% 28
Almost every day	31.21% 49
Several times a week	32.48% 51
Once a week or less	15.92% 25
Once a month or less	2.55% 4
Total	157

Q3 If you normally use Route 5, did you take other routes to avoid the construction area?

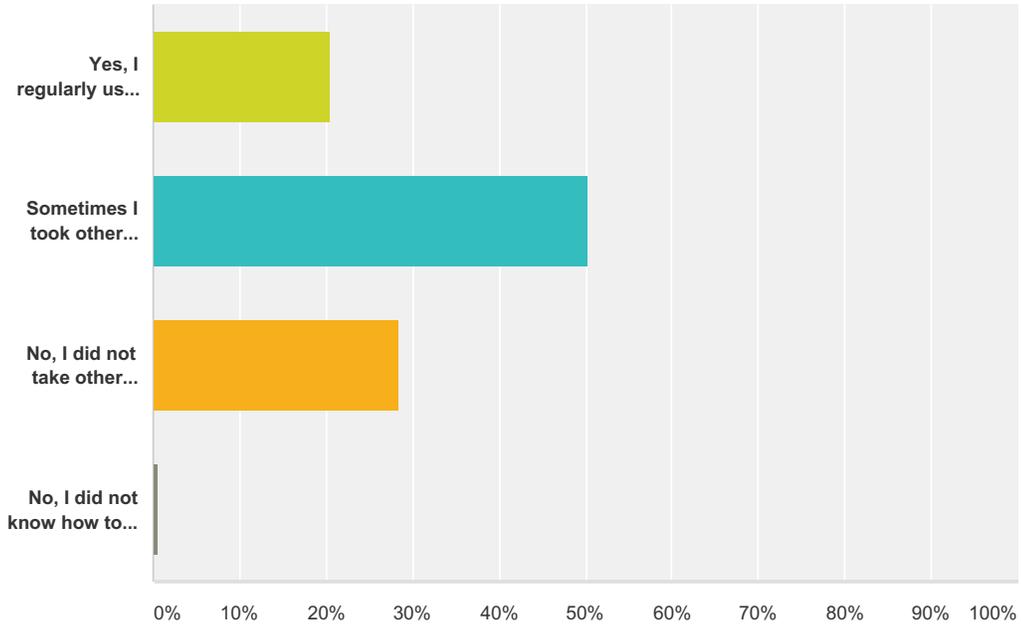
Answered: 149 Skipped: 9



Answer Choices	Responses
Yes, I regularly used other routes	23.49% 35
Sometimes I took other routes	59.06% 88
No, I did not take other routes	16.11% 24
No, I did not know how to avoid the construction	1.34% 2
Total	149

Q4 If you normally use I-91 Exit 11 in White River Junction, did you change your travel route to avoid construction?

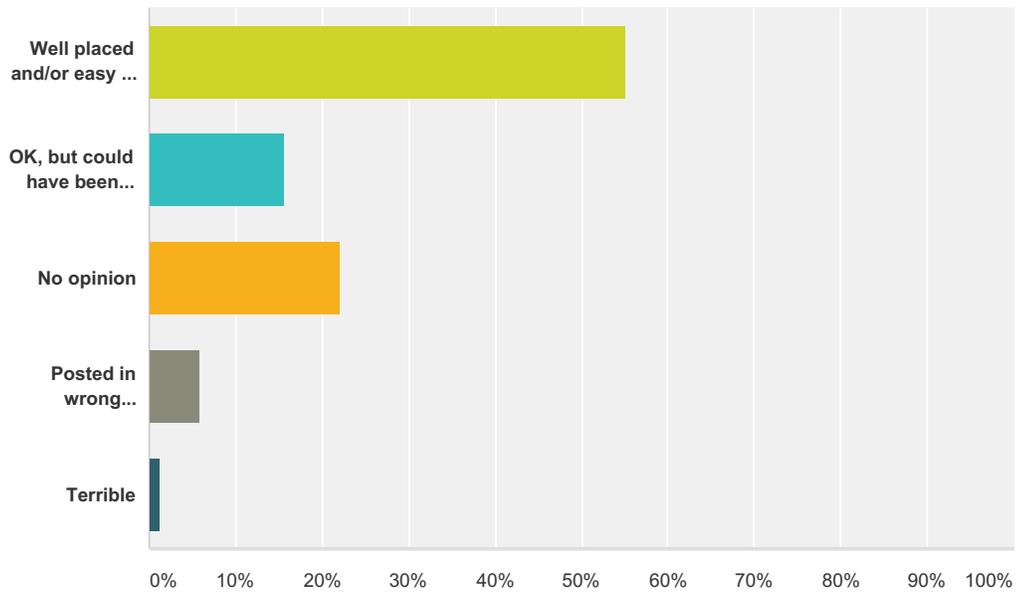
Answered: 151 Skipped: 7



Answer Choices	Responses
Yes, I regularly used other routes	20.53% 31
Sometimes I took other routes	50.33% 76
No, I did not take other routes	28.48% 43
No, I did not know how to avoid the construction	0.66% 1
Total	151

Q5 What is your opinion about the detour signs?

Answered: 154 Skipped: 4



Answer Choices	Responses
Well placed and/or easy to understand	55.19% 85
OK, but could have been better	15.58% 24
No opinion	22.08% 34
Posted in wrong places/hard to understand	5.84% 9
Terrible	1.30% 2
Total	154

I-91 Hartford Bridges Project (over Route 5 in White River Junction)

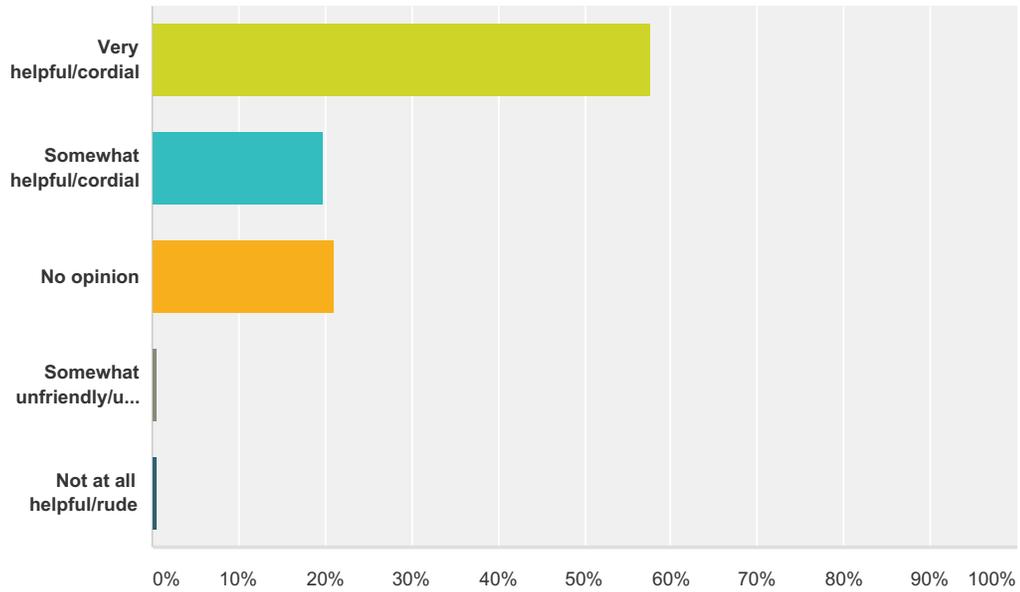
Q6 If you thought the detour signs were inadequate, what would you suggest for improvements?

Answered: 26 Skipped: 132

#	Responses	Date
1	I didn't notice them because I always took other routes	11/6/2015 8:40 AM
2	Information signs at exits above and below area	11/6/2015 8:20 AM
3	It was mostly a problem for tourists. Maybe that there were too many of them placed where they only confused tourists.	11/5/2015 11:14 AM
4	Because I have local knowledge of the area, the detour signs were irrelevant to me.	11/4/2015 10:29 AM
5	More of them, especially for RT 5 South.	11/4/2015 8:16 AM
6	At one point you made us go ALL the way to Hartland. I should have been notified well before getting on the highway that the exit was closed. I would have taken a different route.	11/4/2015 8:07 AM
7	NA	11/2/2015 10:17 AM
8	Should have gotten people off in Wilder when the exchange was down or too busy. Could go over W. Hartford bridge up and around to get to 5 or vice versa.	11/2/2015 8:54 AM
9	It changed often which made it difficult at times to follow.	11/1/2015 1:43 PM
10	During Exit 11 closure, major slow down work, a sign before exit 12 to allow exit / rte alternative. Electronic sign on Rte 5 south was too far from work site.	11/1/2015 8:40 AM
11	n/a	11/1/2015 8:27 AM
12	Earlier directions when bridge was closed for moving new on! Maybe before the Wilder exit South!	11/1/2015 8:15 AM
13	When I91S was closed, everyone was routed down Rt5 to Hartland. Many folks wanted to go on I89S, and should have been routed Rt 4W to I89 Exit 1. I heard lots of complaints.	11/1/2015 8:07 AM
14	As a resident, I knew where they were sending drivers. If I were from elsewhere, I think they were visible but puzzling. If there had been a mileage amount listed to the next entrance, it would have been helpful.	10/31/2015 10:46 AM
15	The only problem was the day the area was completely closed. Although police were stationed with flashing lights at both the VA cutoff at TH-132 and Sykes Ave., there was no indication there that you needed to seek an alternate route. Everyone drove through, then needed to make a U-turn.	10/31/2015 10:04 AM
16	I guess the challenge was keeping up with the changes in the detours that happened on the daily; esp. at the end.	10/30/2015 10:57 PM
17	Ok for folks that are familiar with the area, confusing for those from out of town	10/30/2015 11:06 AM
18	Use the solar signs and place them further up the interstate so travellers have plenty of time to reroute. Use signs to let people know ahead of time when work will be done.	10/30/2015 8:16 AM
19	Seemed to be way to many	10/30/2015 7:03 AM
20	There were a couple of places (sorry, can't recall where) where I made a wrong choice and found myself horribly stuck in traffic. How about real-time advisory signs?	10/30/2015 6:14 AM
21	The south bound slide period could have been better.	10/29/2015 8:40 PM
22	only towards the end of the project- when it was just the road markers, it was a bit difficult to see.	10/29/2015 7:41 PM
23	Ifelt it was confusing about getting on to 89 North or 91 south. Coming South on 89 I did not see the sense in the signs. Perhaps there was other construction that I was not aware ofl	10/29/2015 6:13 PM
24	Post info re lane closing on I91 itself starting a week ahead.	10/29/2015 5:42 PM
25	I gut used to it because I travel every day. But the flashing red off NB Ramp really confused people.	10/29/2015 4:33 PM
26	The flashing red off the Northbound ramp really confused people. I got used to it. I travel daily.	10/29/2015 4:22 PM

Q7 In general, how did you find construction workers and flaggers when you traveled through the construction zone?

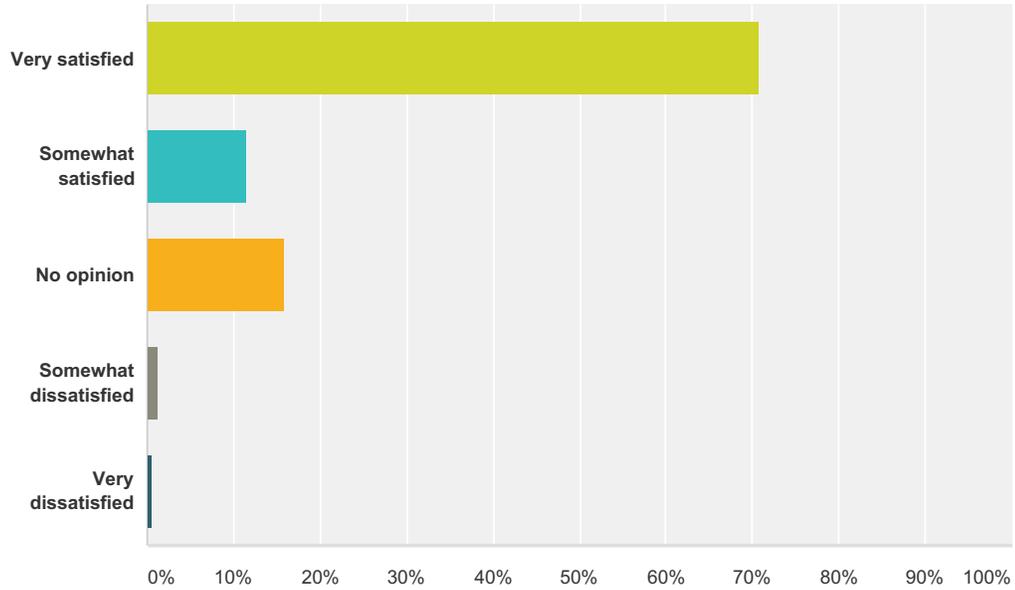
Answered: 156 Skipped: 2



Answer Choices	Responses
Very helpful/cordial	57.69% 90
Somewhat helpful/cordial	19.87% 31
No opinion	21.15% 33
Somewhat unfriendly/unresponsive to my needs	0.64% 1
Not at all helpful/rude	0.64% 1
Total	156

Q8 How satisfied were you with the timing of the two weekend bridge closures (Aug 28-31 & Sept 18-21)?

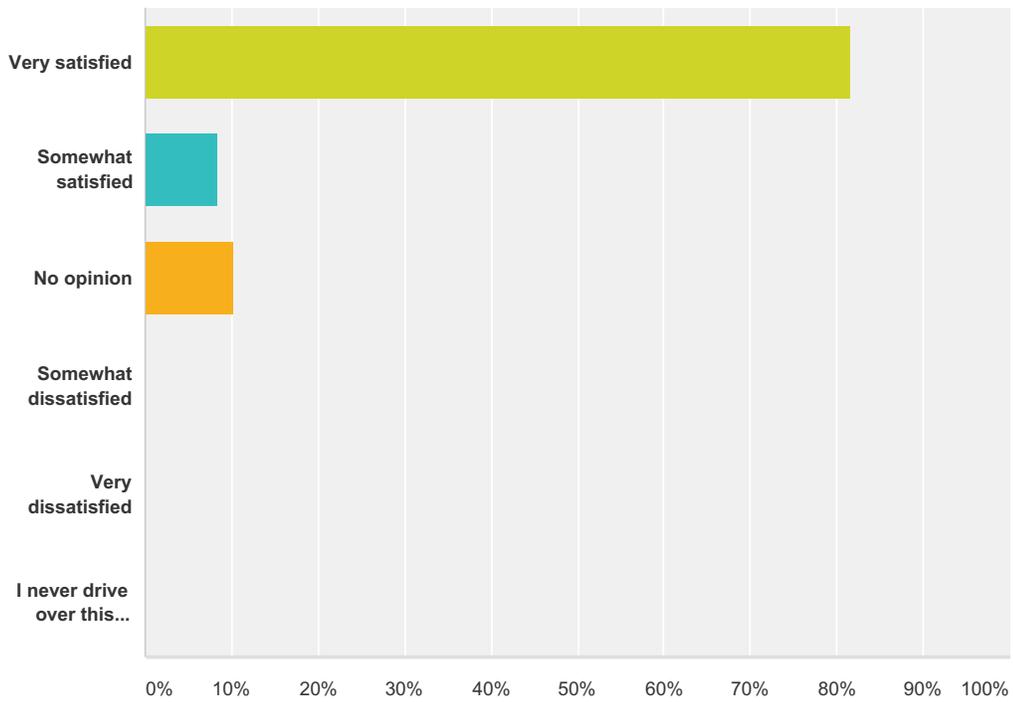
Answered: 157 Skipped: 1



Answer Choices	Responses	Count
Very satisfied	70.70%	111
Somewhat satisfied	11.46%	18
No opinion	15.92%	25
Somewhat dissatisfied	1.27%	2
Very dissatisfied	0.64%	1
Total		157

Q9 How satisfied are you with the condition of the bridge (following construction)?

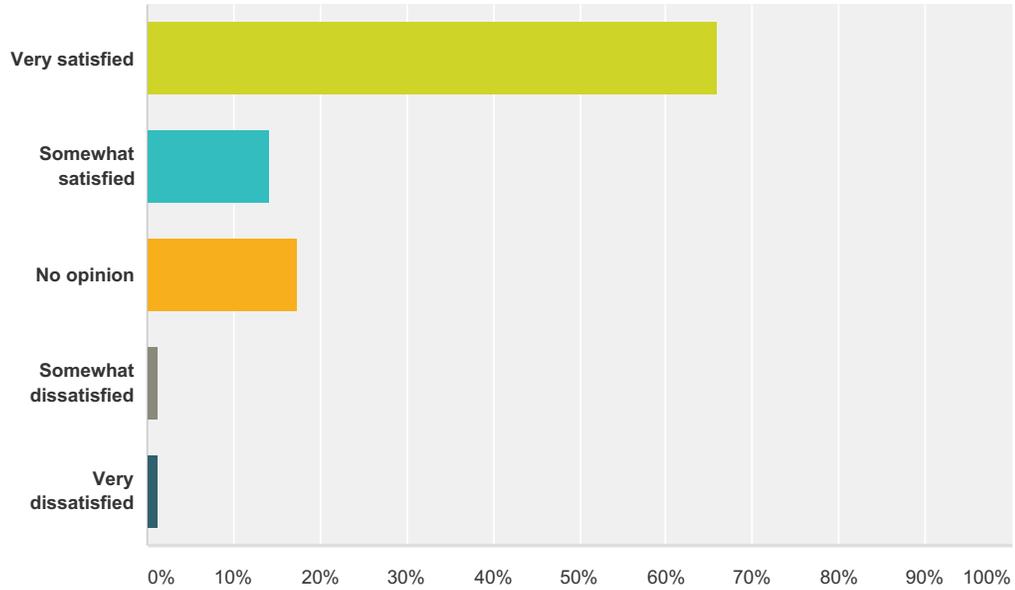
Answered: 157 Skipped: 1



Answer Choices	Responses	
Very satisfied	81.53%	128
Somewhat satisfied	8.28%	13
No opinion	10.19%	16
Somewhat dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
I never drive over this bridge	0.00%	0
Total		157

Q10 How satisfied are you with the condition of Route 5 (following construction)?

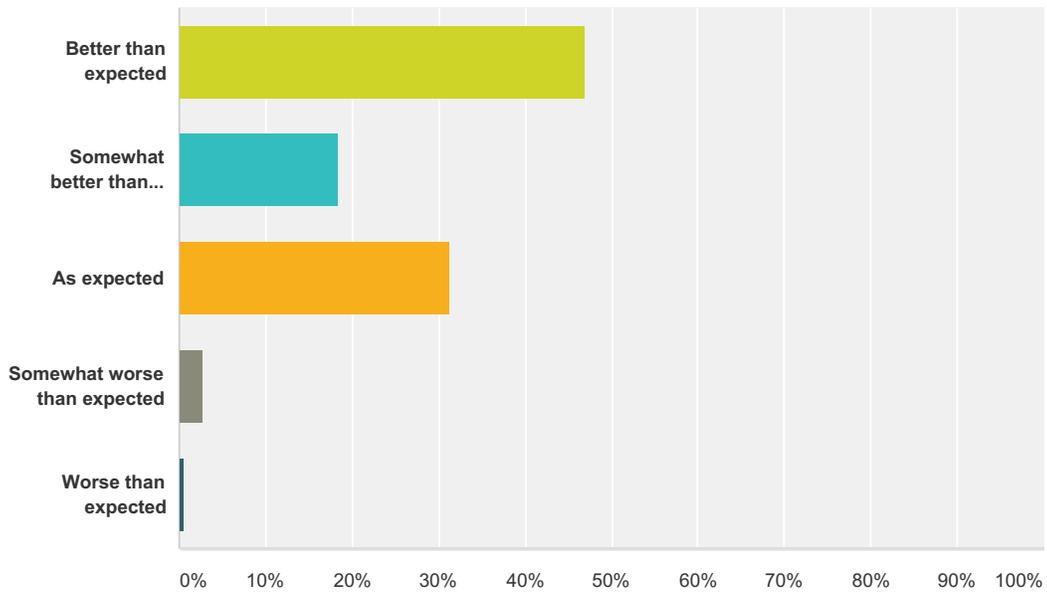
Answered: 156 Skipped: 2



Answer Choices	Responses	Count
Very satisfied	66.03%	103
Somewhat satisfied	14.10%	22
No opinion	17.31%	27
Somewhat dissatisfied	1.28%	2
Very dissatisfied	1.28%	2
Total		156

Q11 How would you rate the impact of this bridge project on your life?

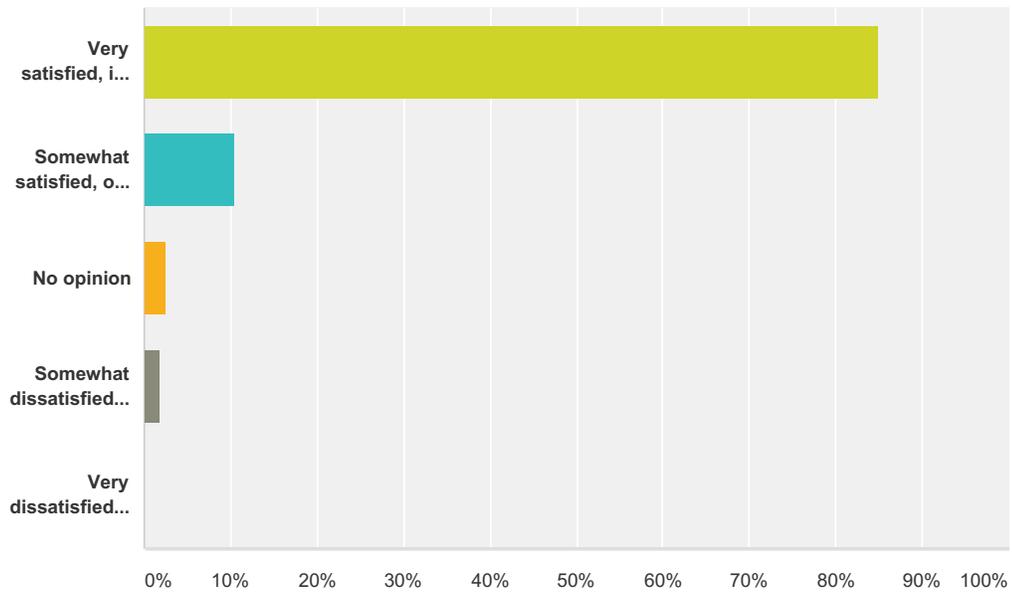
Answered: 153 Skipped: 5



Answer Choices	Responses
Better than expected	47.06% 72
Somewhat better than expected	18.30% 28
As expected	31.37% 48
Somewhat worse than expected	2.61% 4
Worse than expected	0.65% 1
Total	153

Q12 How satisfied were you with how the project was delivered?

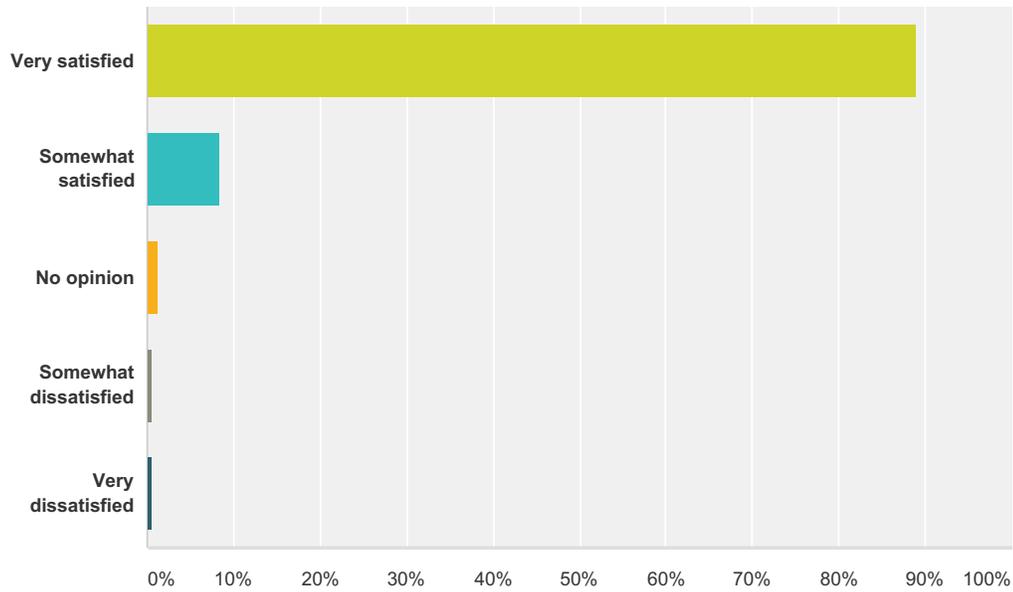
Answered: 154 Skipped: 4



Answer Choices	Responses	
Very satisfied, it was a complex project that was managed very well	85.06%	131
Somewhat satisfied, on the whole it went pretty well	10.39%	16
No opinion	2.60%	4
Somewhat dissatisfied, the project could have been run better	1.95%	3
Very dissatisfied, the project was unnecessarily disruptive	0.00%	0
Total		154

Q13 Accelerated bridge construction methods required closing each direction of I-91 at Exit 11 for one weekend but shortened the length of the project (1-year rather than 2-years) and limited traffic impacts to Route 5 to one construction season. What do you think about the method VTrans used in this project?

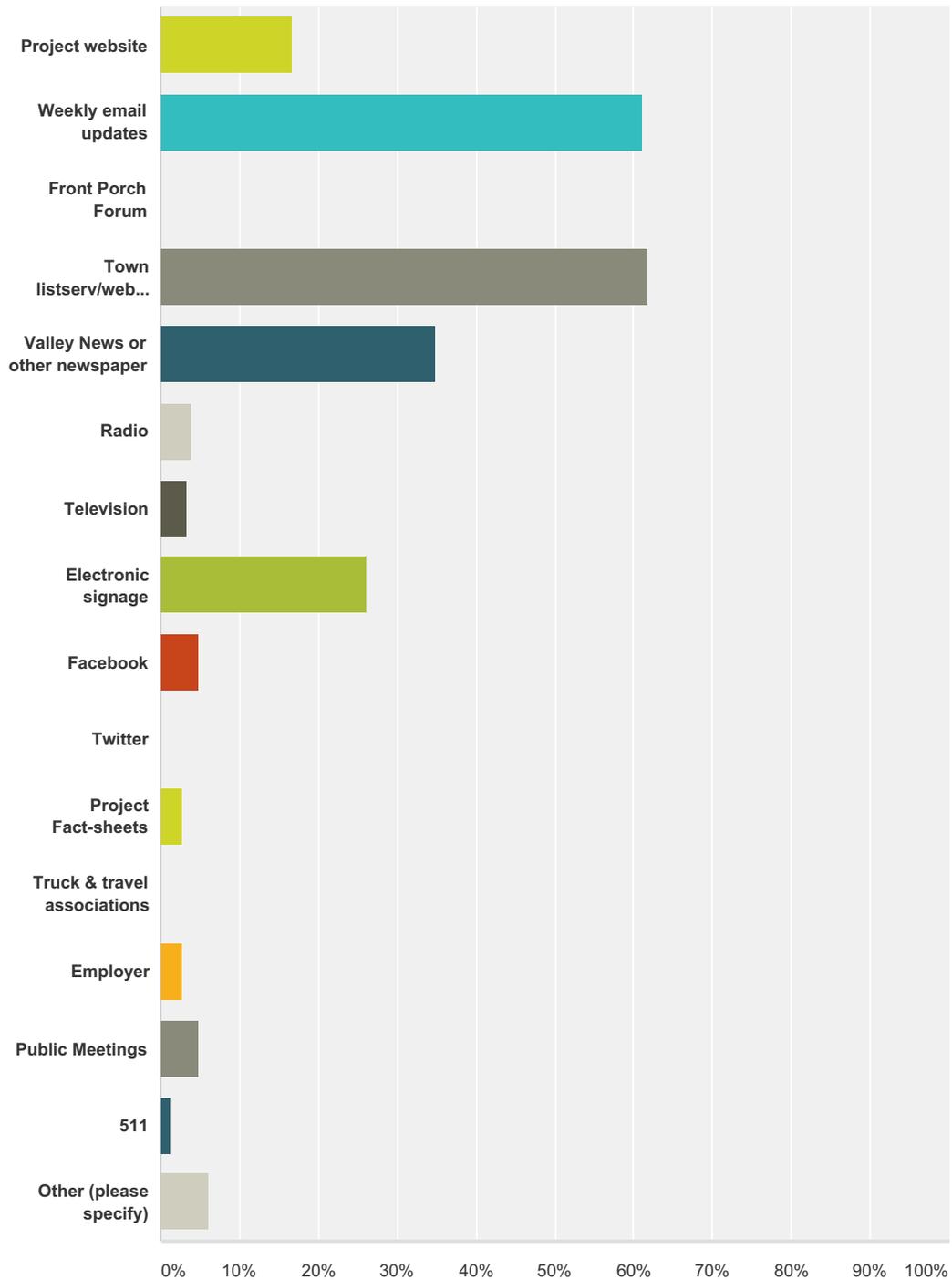
Answered: 154 Skipped: 4



Answer Choices	Responses	Count
Very satisfied	88.96%	137
Somewhat satisfied	8.44%	13
No opinion	1.30%	2
Somewhat dissatisfied	0.65%	1
Very dissatisfied	0.65%	1
Total		154

Q14 How did you get information about the project? Click all that apply:

Answered: 149 Skipped: 9



Answer Choices	Responses
Project website	16.78% 25
Weekly email updates	61.07% 91

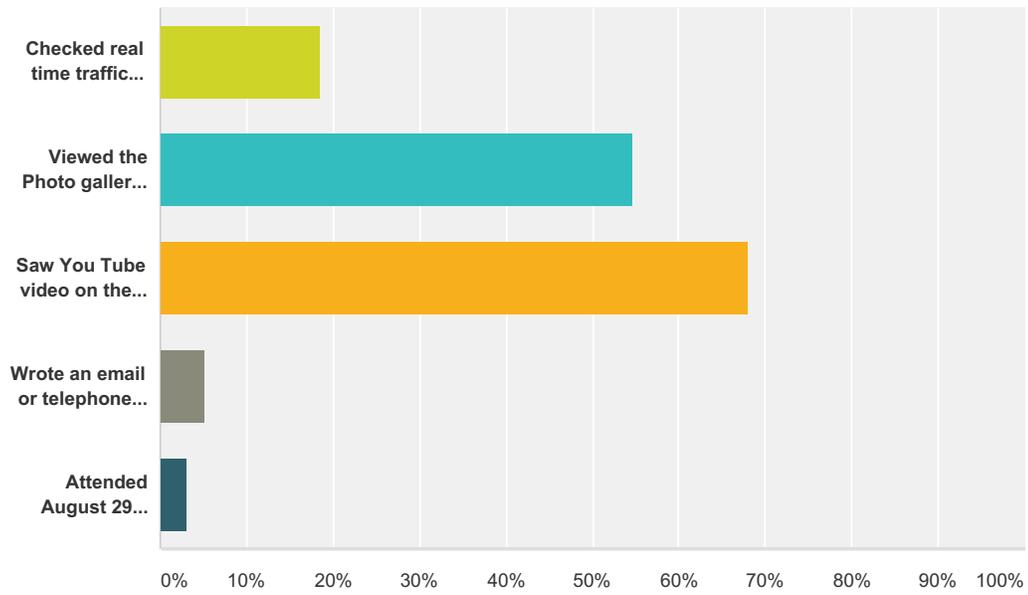
I-91 Hartford Bridges Project (over Route 5 in White River Junction)

Front Porch Forum	0.00%	0
Town listserv/website	61.74%	92
Valley News or other newspaper	34.90%	52
Radio	4.03%	6
Television	3.36%	5
Electronic signage	26.17%	39
Facebook	4.70%	7
Twitter	0.00%	0
Project Fact-sheets	2.68%	4
Truck & travel associations	0.00%	0
Employer	2.68%	4
Public Meetings	4.70%	7
511	1.34%	2
Other (please specify)	6.04%	9
Total Respondents: 149		

#	Other (please specify)	Date
1	Emergency Services	11/6/2015 7:48 PM
2	Friend works for Vtrans	11/6/2015 8:21 AM
3	VA mailing list	11/4/2015 9:05 AM
4	project manager	11/2/2015 7:35 PM
5	This was helpful to our tourists and truck drivers. We were able to print and post the information so they were aware of the construction.	11/2/2015 10:21 AM
6	Just by driving by numerous times per day	11/1/2015 1:48 PM
7	Two Rivers-Ottawaquechee Regional Planning Commission	11/1/2015 6:37 AM
8	work - VAMC	10/31/2015 9:49 AM
9	Town Listserve	10/29/2015 4:35 PM

Q15 Did you learn more about the project by the following? Click all that apply:

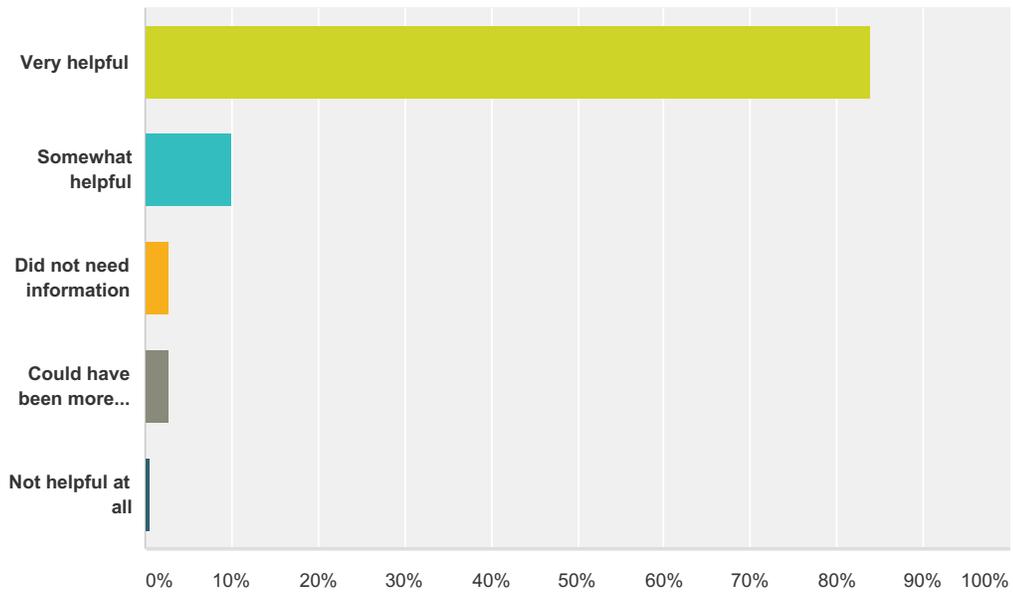
Answered: 97 Skipped: 61



Answer Choices	Responses
Checked real time traffic conditions on project website	18.56% 18
Viewed the Photo gallery on website	54.64% 53
Saw You Tube video on the slide of the Northbound bridge	68.04% 66
Wrote an email or telephoned a project team member	5.15% 5
Attended August 29 bridge slide viewing session	3.09% 3
Total Respondents: 97	

Q16 How helpful was the information that you received about the bridge project?

Answered: 149 Skipped: 9



Answer Choices	Responses
Very helpful	83.89% 125
Somewhat helpful	10.07% 15
Did not need information	2.68% 4
Could have been more helpful	2.68% 4
Not helpful at all	0.67% 1
Total	149

Do you have any other feedback that you would like to share? Please provide your contact information ONLY if you would like to speak to someone from the project team.

Answered: 87 Skipped: 71

Responses (87) | Text Analysis | My Categories (6)

+ New Category | Search responses

Showing 6 custom categories

Communications Kudos View all · Edit · Delete		34.48%	30
Good Management View all · Edit · Delete		36.78%	32
Improve traffic control View all · Edit · Delete		6.90%	6
Other View all · Edit · Delete		5.75%	5
Restore Slip Ramp View all · Edit · Delete		6.90%	6
Restore Traffic Lights View all · Edit · Delete		9.20%	8
Uncategorized View all		0%	0